



BUS PASSENGER RULES

- You will need to contact the bus driver directly by calling **(603) 817-8207 (for TTY use, call 711)** each day to schedule a pick-up. If for any reason you need to cancel your scheduled pick-up, please call to notify the driver that you will not be riding on your scheduled route for that day.
- We ask for a donation of \$2.00 for round-trip rider service, payable upon entering the bus.
- All new riders must fill out a Rider Information Form. Please notify the driver if there are any changes in the information you provided to us on this form.
- Up to five bags only per rider. Please have bread, eggs, cakes, etc., bagged separately and plan to keep those items with you on the return trip.
- Please write your name on all your bags in letters large enough to be easily read.
- While on the bus, please maintain low conversational tones, respect the privacy and opinions of others and keep cell phone conversations to a minimum.
- No eating or drinking on the bus unless medically necessary. However, water is permissible at any time.
- The agency requires that all wheelchairs be secured to the vehicle (tied down). The driver is required to deny service to a rider who refuses to allow his or her wheelchair to be secured.
- For your safety and the safety of others riding the bus, CAPSC strongly recommends that you wear your seat belt, although this is not a requirement for riding the bus.
- All personal shopping carts are prohibited on the bus due to space constraints and resulting safety issues.
- A list of all scheduled Holidays and/or Agency closings where there will be no bus service will be posted on the bus and on the CAPSC website (www.traffordcap.org).
- In the event the Agency closes due to inclement weather or if for some reason it becomes necessary to cancel a route, we will make every effort to contact riders individually. The Agency will post any closings due to weather on WMUR, Facebook and Twitter.
- Please be ready for both the pick-up and return times scheduled for your route. While we try to maintain the daily schedule, there are times when the bus may be running slightly early or behind. We recommend that you be ready at least 10 minutes prior to your scheduled pick-up time.
- Service animals as defined by Americans with Disabilities Act are allowed on the bus.
- Personal Care Attendants may accompany a rider at no cost. Companions, friends or relatives must be 60 years or older and pay the requested fare.